

Appendix I - Student Ombudsperson and Psychological Counselling

The Student Ombudsperson is a defender of the rights of the university students of the Faculty of Social Sciences of Charles University. An Ombudsperson's function is to ensure the quick and effective resolution of a broad range of problems experienced by students and contribute to the creation of a collegial atmosphere within the Faculty. A Student Ombudsperson takes action in cases of unethical or unprofessional behaviour toward students by employees of the Faculty or by other students, and of discrimination, abuse, or any other form of inappropriate behaviour.

ICSJ PhD students have the right to consult or appeal to the student Ombudsperson of ICSJ. The Ombudsperson is bound by confidentiality in their communication with the students. An Ombudsperson is not an expert in solving disputes and problems by virtue of their position but becomes one in instances where they are involved with other faculty bodies in efforts to resolve broadly defined problems. An Ombudsperson functions as a mediator, negotiator, advisor, and initiator. The office of the Ombudsperson is a supportive position that complements the existing structure of the Faculty. A Student Ombudsperson is supported by the Academic Senate of the Faculty of Social Sciences and, if necessary, other bodies of the Faculty.

The regulatory framework of the Ombudsperson's function is available on the [website](#). The current Ombudsperson of ICSJ is [Zuzana Jarolímková](#).

Psychological Counselling

If students need help to deal with their study, family, personal or other problems, they are welcome to contact the Counselling Centre of the Carolina Centre of CU. The Centre offers counselling in English, which is free of charge for all CU students and employees. The rules for provision of counselling are available on the Counselling Centre's [website](#).